

**Franklin County
Community Resource
Directory
Winter 2016**

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CHILDREN'S SERVICES

Name: **Intercept Youth Services, Inc**
Contact: Jennifer Sherman
Phones: 1-540-344-7700
Fax: 1-540-344-7701
Web: www.interceptyouth.com

Name: STEP, Inc.
Program: **Head Start**
Contact: Daphney Hancock (Franklin County)
Location: 200 Dent Street
Phone: 1-540-483-5142 ext. 3013
Fax: 1-540-483-0640
Open: Monday through Friday
Hours: 8:30 am-4:30 pm
Email: daphney.hancock@stepincva.com

Name: STEP, Inc.
Program: **Early Head Start**
Location; 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142 ext. 3045
Fax: 1-540-483-0640
Open: Monday through Friday
Hours: 8:30 am -4:30 pm.

Name: STEP, Inc.
Program: **LIFES ACADEMY**
Contact: Richard Long
Location: 200 Dent Street
Phone: 1-540-483-5142
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:00 am -4:00 pm
Email: richard.long@stepincva.com
Web: www.stepincva.com

Name: STEP, Inc.
Program: **Project Discovery**
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:00 am- 4:00 PM
Web: www.stepincva.com

Name: STEP, Inc.
Program: **Youth on the Move**
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:00 am – 4:00 pm
Web: www.stepincva.com

Name: Southern Virginia Child Advocacy Center
Program: **Child Abuse Review Team (CART)**
Location: 300 South Main Street
Rocky Mount, VA 24151
Contact: Any Staff
Phone: 1-540-484-5566
Fax: 1-540-484-5567
Open: Monday through Friday
Hours: 8:30 am- 5:00 pm
Email: victimservices@southernvacac.org
Web: www.southernvacac.org

Name: Southern Virginia Child Advocacy Center
Program: **Child & Caretaker Interaction Program**
Location: 300 South Main Street
Rocky Mount, VA 24151
Contact: Any Staff
Phone: 1-540-484-5566
Fax: 1-540-484-5567
Open: Monday through Friday
Hours: 8:30 am- 5:00 pm
Email: prevention@southernvacac.org
Web: www.southernvacac.org

Name: Southern Virginia Child Advocacy Center
Program: **Court Appointed Special Advocates (CASA)**
Rocky Mount, VA 24151
Contact: Karen St. Clair
Phone: 1-540-484-5566
Fax: 1-540-484-5567
Open: Monday through Friday
Hours: 8:30 am- 5:00 pm
Email: casa@southernvacac.org
Web: www.southernvacac.org

Name: Southern Virginia Child Advocacy Center
Program: **Sunny Tree**
Location: 300 South Main Street
Rocky Mount, VA 24151
Contact: Any Staff
Phone: 1-540-484-5566
Fax: 1-540-484-5567
Open: Monday through Friday
Hours: 8:30 am -5:00 pm
Email: casa@southernvacac.org
Web: www.southernvacac.org

Name: Southern Virginia Child Advocacy Center
Program: **WATCH (What About the Children)**
Location: 300 South Main Street
Rocky Mount, VA 24151
Contact: Any Staff
Phone: 1-540-484-5566
Fax: 1-540-484-5567
Open: Monday through Friday
Hours: 8:30 am – 5:00 pm
Email: victimservices@southernvacac.org
Web: www.southernvacac.org

Name: YMCA
Program: **Day Care Program**
Location: 235 Technology Drive
Rocky Mount, VA 24151
Contact: Jaime Stump
Phone: 1-540-489-9622

Name: C.A.T.S –Children’s Assistive Technology Service
Program: **Medical and Assistive Needs**
Contact: Cathie Cummins
Phone: 1-540-493-2285
Email: atdevicesforkids@shentel.net

CLOTHING

Name: **Goodwill Industries**
Location: 1045 North Main Street
P.O. Box 157
Rocky Mount, VA 2151
Phone: 1-540-483-0296
Fax: 1-540-483-0297
Open: Monday through Sunday
Hours: Monday through Saturday 8:00 am- 9:00 pm
Sunday: 12:00 pm- 8:00 pm

Name: **St. James Community Center**
Phone: 1-540-365-0760
Open: Wednesday
Hours: 11:00 am-2:00 pm

Name: **Lake Christian Ministries**
Location: 13157 Old Moneta Road
P.O. Box 695
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-297-314
Web: www.akechristianministries.com

Name: **Agape Center**
Location: 1159 Promised Land Road
P.O. Box 573
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-296-0609
Open: Tuesdays and Thursdays-1-4 pm
1st and 3rd Saturdays-9 am- 12:00 pm-
Web: www.agapecentersml.org

Name: **Highland United Methodist Church**
Contact: Sherri Krauss
Phone: 1-540-799-4001

Name: **St. James Community Center**
Contact: Annita Nelson
Phone: 1-540-365-2095
Email: annitanelson47@gmail.com

Name: **Bethlehem United Methodist Church**
Contact: Chris Bennett
Phone: 1-540-483-1973

Name: **Rocky Mount United Methodist Church**
Contact: Will Waller
Phone: 1-540-483-5338

Name: **Helping Hands of Franklin County**
Contact: Sam Campbell
Phone: 1-540-483-2387
Open: Tuesdays & Thursdays- 9:00 am-1:00 pm

Name: **Bedford Christian Ministries**
Phone: 1-540-586-2633
Open: Monday, Tuesday & Friday-9:30 am -10:30 am

Name: **Bedford Community Resource Center**
Phone: 1-540-587-8990
Open: Monday through Friday
Hours: 9:00 am-12:00 pm

COUNSELING/GROUPS

Name: **Adult, Child & Family Counseling**
Contact: Dave Stewart
Location: Commonwealth Building
270 South Main Street-Room #205
Rocky Mount, VA 24151
Phone: 1-540-489-4892
Emergency: 1-540-981-8181 (CONNECT) or 1-877-934-3576 (CONTACT)
Open: Monday through Thursday
Hours: 9:30am- 5:00 pm

Name: **Family Services of the Roanoke Valley**
Location: 360 Campbell Avenue, S.W.
Roanoke, VA 24016
Phone: 1-540-563-5316 ext. 3014
Fax: 1-540-563-5254
Open: Monday through Friday
Hours: 9:00 am- 5:00 pm
Web: www.fsrv.org

Name: **HCS (Hall Community Services, Inc.)**
Roanoke, VA 24016
Phone: 1-540-344-6411
Fax: 1-540-344-2007
Open: Monday through Friday
Hours: 8:30 am-5:00 pm
Web: www.HALLCOMMUNITYSERVICES.com

Name: Franklin County Family Resource Center
Group: **Helping Children Who Witness Domestic Violence (A class for Adult Victims, Survivors & Caregivers to those children)**
Contact: Any Staff
Phone: 1-540-483-5088 Registration Required
Web: www.franklincountyva.org/shelter

Name: Franklin County Resource Center
Group: **Stress and Anger Management Class for Adult Victims & Survivors of Domestic Violence.**
Contact: Any Staff
Phone: 1-540-483-5088 Registration Required
Web: www.franklincountyva.org/shelter

Name: Franklin County Resource Center
Group: **Support Group for Adult Victims & Survivors of Domestic Violence**
Contact: Any Staff
Phone: 1-540-483-5088 Registration Required
Web: www.franklincountyva.org/shelter

Name: **Piedmont Community Services**
Contact: Receptionist
Location: 30 Technology Drive
Rocky Mount, VA 24151
Phone: 1-540-483-0582
24 Hour: 1-540-489-5490
Fax: 1-540-483-0583
Open: Monday through Friday
Hours: 8:00 am- 5:00 pm
Web: www.piedmontcsb.org

Name: **Agape Center**
Location: 1159 Promised Land Road
P.O. Box 573
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-296-0609 Call for appointment
Web: www.agapecentersml.org

Name: **Solutions Pastoral Counseling**
Contact: Burton White
Phone: 1-540-365-9954

Name: **Alcohol Anonymous**
Phone: 1-540-343-6857

Name: **Alzheimer's Disease and Referral Center**
Phone: 1-800-438-4380

Name: **Suicide Prevention Center**
Phone: 1-800-273-8255 In Lynchburg-1-434-947-4357

Name: **Redwood United Methodist Church**
Programs: 12 Step Recovery Program, Getting Ahead Workshops, Financial Literacy
Contact: Susan Hughes
Phone: 1-540-493-8715

EDUCATION/SPECIALITY CLASSES

Name: **Franklin County Perinatal Education Center**
Contact: Amy Pendleton
Location: 335 South Main Street
P.O. Box 2007
Rocky Mount, VA 24151
Phone: 1-540-489-1800
Fax: 1-540-489-1800
Open: Monday through Friday
Hours: 9:00 am-5:00 pm
Email: apendleton@ferrum.edu
Web: www.fcpec.org

Name: National Center for Homeless Education
Program: **Supporting the Education of Children & Youth Experiencing Homeless**
Contact: Any Staff
Phone: 1-800-308-2145
Web: http://www.serve.org/nche/ibt/parents_res.php

Name: STEP, Inc.
Program: **Head Start & Early Head Start**
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:30 am- 4:30 pm
Web: www.stepincva.com

Name: STEP, Inc.
Program: **LIFES Academy: Lessons in fundamental and Essential Skills**
Location: 200 Dent Street
Rocky Mount, VA
Phone: 1-540-483-5142
Open: Monday through Friday
Hours: 8:30 am- 4:30 pm
Web: www.stepincva.com

Name: STEP, Inc.
Program: **Financial Education**
Contact: Angela Werner
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142 ext.3018
Fax: 1-540-483-20506
Open: Monday through Friday
Hours: 8:00 am – 4:00 pm
Email: angela.werner@stepincva.com
Web: www.stepincva.com

Name: **The Franklin Center for Advanced Learning and Enterprise**
Location: 50 Claiborne Avenue
Rocky Mount, VA 24151
Contact: Kathy E. Hodges
Phone: 1-540-483-0179
Fax: 1-540-483-1297
Email: Kathy.hodges@franklincountyva.gov
Web: www.thefranklincenter.org

ENTRY SERVICES-EX-OFFENDERS

Name: STEP, Inc.
Program: **West Piedmont Re-entry Journey**
Location: 200 Dent Street
Rocky Mount, VA 24151
Contact: Mandy Foleman
Phone: 1-276-638-8311 ext. 2002
Open: Monday through Friday
Hours: 8:00 am- 4:00 PM (must call first—seen by appointment only)
Email: www.stepincva.com

FINANCIAL ASSISTANCE/UTILITY ASSISTANCE

Name: **Agape Center**
Location: 1159 Promised Land Road
P.O. Box 573
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-296-0609
Hours: Call for hours of operation

Name: **American Red Cross (emergency financial assistance)**
Contact: Any Staff
Phone: 1-540-985-3535
Open: Monday through Friday: 8:00 am- 5:00 pm
Phone: 1-540-483-5621
Open: Tuesdays and Thursdays: 9:00am – 12:00 pm
Wednesdays: 10:00 am – 2:00 pm
Web: <http://www.roanokevalleyredcross.org/>

Name: Franklin County Department of Social Services
Program: **Auxiliary Grants, TANF, Energy Assistance, General Relief Caregivers, Grants, Disaster Assistance, Medical Assistance.**
Location: 11161 Virgil H. Goode Hwy
Rocky Mount, VA 24151
Phone: 1-540-483-9247
Open: Monday through Friday
Hours: 8:30 am – 4:30 pm
Web: www.dss.state.va.us

Name: **Helping Hands of Franklin County**
Location: 200 Dent Street
Rocky Mount, VA 24151
Contact: Samuel H. Campbell
Phone: 1-540-483-2387
Fax: 1-540-483-9828
Open: Tuesdays and Thursdays: 9:00 am -12:00 pm –Call for appointment
Email: helpinghandsfc@stepincva.com
Web: www.helpinghandsfc.org

Name: **RAM House (Roanoke)**

Location: 824 Campbell Ave., SW
Roanoke, VA 24016

Contact: Any Staff

Phone: 1-540-345-8850

Open: Monday through Friday

Hours: 8:00 am-4:00 pm

Web: www.raminc.org

Name: **Salvation Army of Franklin County**

Contact: Beth Wooten

Mailing: P.O. Box 161
Glade Hill, VA 24092

Phone: 1-540-483-1775

Info: Must leave a detailed message and a call back number on answering machine.

Name: **St. Johns**

Contact: Any Staff

Phone: 1-540-343-9341

Open: Tuesday morning only

Hours: 9:00 am or until funds run out

Info: Must be in need

Name: **Trinity Lutheran Ministries Helping Hands**

Contact: Any Staff

Phone: 1-540-366-2490

Open: Sunday through Saturday

Hours: 24 hours

Info: Leave a detailed message

Name: **Lake Christian Ministries**

Location: 13157 South Old Moneta Road
P.O. Box 695
Moneta, VA 24121

Contact: Any Staff

Phone: 1-540-297-3214

Open: Monday, Wednesday and Friday: 9:00 am-12:00 pm
Last Tuesday of each month: 5:00 pm- 7:00 pm

Name: **Gogginsville United Methodist Church**

Contact: Kathryn Budzik

Phone: 1-540-483-3626

*Very Limited Funding

Name: **Mount Ivy Christian Church**

Contact: Steve Pasley, Minister

Phone: 1-540-721-5060

*Helps with rent, electric

Name: **Bedford Christian Ministries**

Phone: 1-540-586-2633

Open: Monday, Tuesday & Friday-9:30 am-10:30 am

Name: **Bedford Community Resource Center**

Phone: 1-540-587-8990

* Helps Bedford County residents with utilities, and eviction notices

FOOD ASSISTANCE

Name: **Agape Center**
Location: 1159 Promised Land Road
P.O Box 573
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-296-0609
Open: Tuesdays and Thursdays: 1:00 pm- 4:00pm
1st and 3rd Saturdays: 9:00 am-12:00 pm
Web: www.agapecentersml.org

Name: **Franklin County Department of Health**
Program: W.I.C
Location: 365 Pell Avenue
P.O. Box 249
Rocky Mount, VA 24151
Phone: 1-540-484-0292
Fax: 1-540-484-0314
Open: Monday through Friday
Hours: 8:15 am-5:00 pm
Web: www.vdh.virginia.gov

Name: Franklin County Department of Social Services
Program: **SNAP**
Location: 11161 Virgil H. Goode Hwy
Rocky Mount, VA 24151
Contact: Receptionist
Phone: 1-540-483-9247
Open: Monday through Friday
Hours: 8:30 am-4:30 pm
Web: www.dss.state.va.us

Name: **Lake Christian Ministries**
Location: 13157 South Old Moneta Road
P.O. Box 695
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-297-3214

Open: Monday, Wednesday & Friday: 9:00 am-12:00 PM
Last Tuesday of each month: 5:00 pm- 7:00 pm
Satellite Pantry at Hales Ford Baptist Church-Last Saturday of the month-
9:30 am -11:00 am.
Satellite Pantry at Penhook Methodist Church-2nd Thursday of the month-
9:00 am -11:00 am.

Name: **Gogginsville United Methodist Church**
Location: 111 Gogginsville Road
Rocky Mount, VA 24151
Phone: 1-540-483-3626
Web: www.gogginsville.org.

Name: **Heavenly Manna**
Contact: Bob Swain
Location: 2233B South Main Street
Rocky Mount, VA 24151
Phone: 1-540-483-3923
Open: Monday
Hours: 10:00 am – 5:00 pm
Web www.heavenlymanna.org

Name: **Second Harvest**
Location: Red Valley Methodist Church
30 Red Valley Road
Boones Mill, VA 24065
Contact: Leave Message
Phone: 1-540-721-7545
Open: 2nd and 4th Tuesday only
Hours: 6:15 pm -6:45 pm

Name: **Maple Grove United Methodist Church**
Phone: -1-540-365-2472
*Once a month meal-Call for times

Name: **St. James Community Center**
9593 Franklin Street
Ferrum, VA 24088
Contact: Jenny Johnson
Phone: 1-540-365-0760
Open: Wednesday
Hours: 9:00 am-12:00 pm

Name: **St. John's Episcopal Church**
Location: 2325 Denniston Ave., SW
Roanoke, VA 24015
Contact: Any Staff
Phone: 1-540-343-9341
Open: Tuesday Morning Only
Hours: 9:00 am or until funds run out (Lines start forming at 7: 00am)
Must be in need.

Name: Stepping Stones Mission of Franklin County
Program: **Soup Kitchen**
Location: 565 Diamond Avenue
Rocky Mount, VA 24151
Phone: 1-540-483-9018
Open: Monday through Sunday
Hours: 12:00 pm-1:00pm
Email: info@steppingstonemission.org
Web: www.steppingstonemission.org

Name: STEP, Inc
Program: **Senior Meals on Wheels**
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:30 am-4:30 pm
Web: www.stepincva.com

Name: **Christ Community Church**
Contact: Randy Agee
Phone: 1-540-420-0107

Name: **St. James Community Center**
Contact: Annita Nelson
Phone: 1-540-365-2095
Email: annitanelson47@gmail.com

Name: **Faith Assembly of God-Ferrum**
Contact: Pastor Adam Coombs-1-540-365-365-3362
Carolyn Quinn-1-540--2456
*Free lunch every Wednesday @ Faith Ministry

Name: **Red Valley United Methodist Church**
Contact: Pastor Joshua King for emergency food
Phone: 1-540-721-7545 or Cell 1-703-727-6589
Location: 30 Red Valley Road
Boones Mill, VA 24065
Open: 2nd & 4th Tuesdays-6:15 pm-6:45 pm

Name: **Redwood United Methodist Church**
Contact: Susan Hughes
Phone: 1-540-493-8715

Name: **Gods Provision Food Pantry**
Location: 1155 Franklin Street (In Schewels Plaza)
Rocky Mount, VA 24151
Phone: 1-540-483-483-1307
Open: 1st and 3rd Friday of each month-10:30 am -3:00 pm
2nd and 4th Saturday of each month-10:30 am-3:00 pm
Emergency: Paul Routt-1-540-529-2422-Directors
Angie Routt-1-540-263-8140-Directors

*Please bring own container such as a box or a laundry basket.
*You will need to be in line at least 15-20 minutes prior to closing.

FURNITURE

Name: **Agape Center**
Location: 1159 Promised Land Road
Moneta, VA 24121
Contact: Any Staff
Phone: 1-540-296-0609
Hours: Call for hours of operation

Name: **Goodwill Industries**
Location: 1045 North Main Street
P.O. Box 157
Rocky Mount, VA 24151
Phone: 1-540-483-0296
Fax: 1-540-483-0297
Open: Monday through Friday
Hours: Monday through Saturday-8:00 am-9:00 pm
Sunday: 12:00 pm -8:00 pm

Name: **Lake Christian Ministries**
Location: 13157 South Old Moneta Road
P.O. Box 695
Moneta, VA 24121
Contact: Any staff
Phone: 1-540-297-3214
Open: Monday, Wednesday & Friday-9:00 am- 12:00 pm
Last Tuesday of the month-5:00 pm- 7:00 pm
Web: www.lakechristianministries.org

Name: **Habitat for Humanity Store**
Location: 335C South Main Street
Rocky Mount, VA 24151
Phone: 1-540-263-8195
Open: Monday, Wednesday & Friday-9:00 am-3:00 pm
Saturday- 9:00 am-12:00 pm

HEARING, SPEECH & VISION IMPAIRED

Name: **New Vision**
Location: 4504 Starkey Road #120
Roanoke, VA 24018
Phone: 1-800-8900 or toll free 1-866-985-8900
Fax: 1-540-985-8992
Open: Monday –Friday-9:00 am – 4:30 pm
Web: www.newvisionroa.org

Name: **Roanoke Valley Speech and Hearing Center, Inc**
Location: 2030 Colonial Ave., SW
Roanoke, VA 24015
Contact: Agnes H. Henderson
Phone: 1-540-343-0165
Fax: 1-540-345-4664
Web: www.rvshc.org

Name: **VA Department for the Deaf and Hard of Hearing**
Phone: 1-800-662-9502 (V/TTY)
Toll Free: 1-800-552-7917 (V/TTY)
Email: ddhinfo@ddhh.state.va.us
Web: www.vddhh.org

HISPANIC COMMUNITY SERVICE

Name: **English As A Second Language**
Phone: 1-540-489-5683

Name: **Hispanic Committee of Virginia (HCS)**
Contact: Any Staff
Location: 5827 Columbia Pike, 2nd Floor
Fall Church, VA 22041
Phone: 1-703-671-5666
*Location: Arlington, VA
Phone: 1-703-243-3033
*Location: Alexandria, VA
Phone: 1-703-370-3450
Web: www.hcva.org

Name: **Hispanos Unidos**
Location: Falls Church, VA
Phone: 1-703-370-3450

Name: **Progreso Hispano**
Phone: 1-703-799-8830

Name: **Virginia Hispanic Chamber of Commerce**
Phone: 1-804-378-4099

HOTLINES

Name: **CONTACT of Martinsville**
Contact: Any Staff
HOTLINE: 1-877-934-3576
Open: Monday through Sunday
Fax: 1-276-632-6133

Name: **DOMESTIC VIOLENCE HOTLINE**
Contact: Any Staff
HOTLINE: 1-540-483-1234
Hours: 24 hours a day

Name: **HOPE HOTLINE**
Contact: Any Staff
HOTLINE: 1-888-369-2000
Hours: 24 hours a day
Email: www.howtobesaved.com

Name: **Human Trafficking Hotline**
Contact: Any Staff
HOTLINE: 1-888-373-7888

Name: **LGBTQ Partner Abuse & Sexual Assault Helpline**
HOTLINE: 1-866-356-6998
Open: Monday through Friday
Hours: 8:00 am-8:00 pm

Name: **Virginia Family Violence and Sexual Assault Hotline**
HOTLINE: 1-800-838-8238
Open: Monday through Sunday
Hours: 24 hours a day

HOUSING ASSISTANCE

Name: STEP, Inc.
Program: **Homeless Solutions Program (HSP)**
Contact: Brenda Manning
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142 ext. 3035
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:30 am-4:30 pm
Email: Brenda.manning@stepincva.org
Web: www.stepincva.com

Name: STEP, Inc.
Program: **Weatherization/Low –Income Home Energy Assistance Program**
Contact: Sharon Lambert (Franklin County)
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5141
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:00 am -4:00 pm
Email: sharon.lambert@stepincva.com

Name: **Helping Hands of Franklin County**
Contact: Sam Campbell
Location: 200 Dent Street #A
Rocky Mount, VA 24151
Phone: 1-540-483-2387 Call to make an appointment
Open: Tuesdays and Thursdays: 9:00 am – 1:00 pm
Email: samcampbell57@gmail.com
Web: www.helpinghandsfc.com

Name: **American Red Cross**
Contact: Any Staff
Phone: 1-540-985-3535
Location: 352 Church Avenue SW

Roanoke, VA 24016

Web: www.roanokevalleyredcross.org

Name: **Saint Peters Episcopal Church**

The Phoebe Needles Center

Contact: John Heck

Phone: 1-540-483-1518

IMMIGRATION/NATURALIZATION

Name: **Asista**
Web: www.asistaonline.org

Name: **Capital Area Immigrations Right (CAIR) Coalition**
Contact: Any Staff
Phone: 1-202-331-3320

Name: **Catholic Diocese of Richmond**
Location: 820 Campbell Avenue
Roanoke, VA 24016
Phone: 1-540-342-7561
Open: Monday through Friday
Hours: 9:00 am- 5:00 pm
Web: www.cccofva.org

Name: **Center for Multicultural Affairs**
Location: 701 W Board St. Suite 305
Falls Church, VA 22046
Phone: 1-703-533-3302
Fax: 1-703-237-2083
Web: www.cmhs.org

Name: **ECDC Center for African Refugees & Immigrants**
Location: Arlington, VA
Phone: 1-703-685-0510
Fax: 1-703-685-0529

Name: **Foundation for Appropriate & Immediate Temporary Help (FAITH)**
Location: 500 Grove Street
Herndon, VA 20170
Phone: 1-571-323-2198
Fax: 1-571-323-2199
Web: www.faithus.org
Location: Washington D.C
Phone: 1-703-903-2000
Web: www.freddiemac.com

Name: **ICE Detention & Removal Operation**
Program: Contact Immigration to Locate the Detainee
Location: 2575 Prosperity Avenue
Fairfax, VA 22031
Phone: -1-703-285-6200

Name: **Immigrant Legal Resource Center (IRLC)**
Phone: 1-415-255-9499 ext. 6263
Email: aod@ilrc.org
Web: www.ilrc.org
*Attorney Services

Name: **Just Neighbors**
Location: 716 South Glebe Road
Arlington, VA
Phone: 1-703-979-1240
Fax: 1-703-979-1244
Web: www.justneighbors.org
*Legal Services

Name: **Multicultural Clinical Center**
Location: Springfield, VA
Phone: 1-703-354-0000

Name: **National Immigration Law Center**
Phone: 1-216-639-3900
Open: Monday through Friday
Hours: 9:00 am- 5:00 pm (Pacific Time)

Name: **Somali Family Case Network**
Location: Fairfax, VA
Phone: 1-703-560-0005
Web: www.somalifamily.org

Name: **VA Poverty Law Center**
Richmond Domestic & Sexual Violence Immigration Clinic
Contact: Susheela Varky
Location: 700 East Franklin Street-Ste. 1411
Richmond, VA 23219

Phone: 1-804-782-9430 ext. 33
Fax: 1-804-649-3746

Name: Virginia Asian Chamber Of Commerce
Program: **Asian American Business Assistance Center (AABAC)**
Location: 14214 Washington Highway, VA
P.O. Box 2640
Glenn Allen, VA 23058

Phone: 1-804-798-3975
Email: aabac@aabac.org

Name: **Virginia Department of Health**
Program: VDH Division of Disease Prevention Virginia Newcomer Health
Phone: 1-804-864-7911

INFORMATION LINE

211 VIRGINIA

Type of Service Provided:

- ❖ Has a huge database of community resources for Virginia residents that can provide referrals to health and human services including:
 - Basic human needs
 - Physical and mental resources
 - Work Initiatives
 - Support for Seniors and those with disabilities
 - Support for children, youth and families
 - Volunteering in your community

Phone: 2-1-1
Open: Monday through Sunday
Hours: 24 hours a day
Web: www.211virginia.org

JOB TRAINING

Name: **The Franklin Center for Advanced Learning and Enterprise**
Contact: Kathy E. Hodges or Stacy Jones
Address: 50 Claiborne Avenue
Rocky Mount, VA 24151
Phone: 1-540-483-0179
Fax: 1-540-483-1297
Email: kathy.hodges@franklincountyva.gov
Web: www.franklincenter.org

Name: **Disability Rights and Resource Center (DRRC)**
Contact: Tom Mason
Location: 300 Pell Avenue, Suite A
Rocky Mount, VA 24151
Phone: 1-540-482-0752
Fax: 1-540-482-0640
Email: tmason@drreva.org

LEGAL ASSISTANCE

Name: **Blue Ridge Legal Services**
Contact: Receptionist
Location: 132 Campbell Ave, SW-Suite 300
Roanoke, VA 24011
Phone: 1-540-344-2080
Fax: 1-540-344-8085
Open: Monday through Friday
Hours: 8:30 am- 5:00 pm Applications taken by phone between 9:00 am
and 11:45 am.
Web: www.brls.org

Name: **Women's Injury Law Center**
Victims of Sexual Assault
Contact: Colleen Marea Quinn, Esq
Location: 4928 West Broad Street
Richmond, VA 23230
Contact: Any Staff
Phone: 1-804-237-1800
Phone: 1-866-966-6579
Email: Quinn@lockepartin.com
Web: www.womens-injury-law.com

LOW COST HOUSING

Name: **Candlewood Apartments (HUD)**
Program: Low Income Housing
Phone: 1-540-483-0321
Open: Monday through Friday
Hours: 9:00 am-4:30 pm

Name: HCS (Hall Community Services, Inc.)
Program: **Independent Living**
Phone: 1-540-344-6411
Fax: 1-540-344-2007
Location: 846 Campbell Ave SW
Roanoke, VA 24016
Open: Monday through Friday
Hours: 8:30 am-5:00 pm
Web: www.HALLCOMMUNITYSERVICES.com

Name: **Mountain View Apartments (HUD)**
Program: Low Income Housing
Phone: 1-540-483-1339
Open: Monday through Friday
Hours: 9:00 am-2:00 pm

Name: STEP, Inc.
Program: **Section 8 Housing Choice Voucher Program**
Contact: Franklin County & Bedford County
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142- ext. 3026
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 8:00 am- 4:00 pm

Name: STEP, Inc
Program: **Energy Heating and Cooling: Referrals through Dept. of Social Services**
Contact: Steven Hall
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540-483-5142 ext. 3034
Fax: 1-540-483-2506
Open: Monday through Friday
Hours: 7:30 am – 3:30 pm
Email: steve.hall@stepincva.com
Web: www.stepincva.com

MEDICAL ASSISTANCE

Name: **American Breast Cancer Society (Mammogram Assistance)**
Phone: 1-877-539-2543 Patient Resource Center: 1-800-527-3792
Web: www.cancer.org

Name: **American Cancer Society- Franklin, Martinsville and Patrick County**
Contact: NCIC
Phone: 1-866-638-8944
Open: Monday through Friday
Hours: 9:00 am- 5:30 pm
Email: robin.minter@cancer.org

Name: **Carilion Hospice Service of Franklin County**
Location: 180 Floyd Avenue
Rocky Mount, VA 24151
Phone: 1-540-489-6503
Fax: 1-540-489-6540
Open: Sunday through Saturday
Hours: 24 Hours
Web: www.carilionclinic.org

Name: **Free Clinic---Bernard Healthcare Center**
Location: 1171 Franklin Street
Rocky Mount, VA 24151
Phone: 1-540-489-7500
Fax: 1-540-489-7502
Open: Monday through Thursday- 8:00 am -4:30 pm
Closed from 12:00 pm – 1:00 pm for lunch
Closed on Fridays

Name: Franklin Co. Dept. of Social Services
Program: **Medicaid**
Location: 11161 Virgil H. Goode Hwy.
Rocky Mount, VA 24151
Phone: 1-540-483-9247
Open: Monday through Friday Closed on all county holidays.
Hours: 8:30 am- 4:30 pm

Name: Providers who accept Medicaid
Contact: **Virginia Dept. of Medical Assistance**
Phone: -1-804-786-6145
Info: Or visit the website to do a search of available providers
Web: www.dmas.virginia.gov

Name: **Tri-Area Community Health-Ferrum**
Contact: Martha Puckett
Phone: 1-540-365-4469
Fax: 1-540-365-4272
Open: Monday, Wednesday, Thursday-8:00 am- 5:00 pm
Tuesday -9:00 am-5:00 pm & Friday 8:00 am-4:30 pm
Email: mpuckett@triarea.org
Web: triareahealth.com

MENTAL HEALTH

Name: **Camp Tree House (Bereavement camp)**
Contact: Carilion Hospice Service
Phone: 1-540-224-4753

Name: **Disability Rights & Resource Center**
Contact: Tom Mason
Phone: 1-540-482-0752
Toll Free: 1-866-244-0740
Email: tmason@drreva.org

Name: **Family Preservation Services**
Phone: 1-540-483-5138
Email: elizabeth.wickline@frto.k12.va.us

Name: **Family Services of the Roanoke Valley**
Phone: 1-540-563-5316
Open: Call for Services
Hours: 9:00 am-5:00 pm
Web: www.fsrv.org

Name: **HCS (Hall Community Services, Inc.)**
Location: 846 Campbell Ave. SW
Roanoke, VA 24016
Phone: 1-540-344-6411
Fax: 1-540-344-2007
Open: Monday through Friday
Hours: 8:30 am- 5:00 pm
Web: www.HALLCOMMUNITYSERVICES.com

Name: **Horizon of Franklin County**
(With Piedmont Community Services)
Location: 391 Eastover Road
Rocky Mount, VA 24151
Phone: 1-540-483-7818
Open: Monday through Friday
Hours: 8:00 am-4:00 pm
Web: www.piedmontcsb.org

Name: **Intercept Youth Services, Inc.**
Contact: Jennifer Sherman
Phone: 1-540-344-7700
Fax: 1-540-344-7701
Email: kthornton@interceptyouth.com
Web: www.interceptyouth.com

Name: **New Hope Support Services**
Contact: Any Staff
Location: P.O. Box 13894
Roanoke, VA 24038-3894
Phone: 1-540-777-2777
Fax: 1-540-777-2792
Web: www.newhopesupportservices.com

Name: **Piedmont Community Services**
Contact: Receptionist
Location: 30 Technology Drive
Rocky Mount, VA 24151
Phone: 1-540-483-0582
24 Hour: 1-540-489-5490
Fax: 1-540-483-0583
Open: Monday through Friday
Hours: 8:00 am-5:00 pm
Web: www.piedmontcsb.org

PETS

Name: Franklin County Humane Society
Program: **Planned Pethood Clinic**
Location: 18401 Virgil H. Goode Hwy.
Rocky Mount, VA 24151
Phone: 1-540-489-3491
Open: Tuesday through Friday
Hours: 7:45 am-5:30 pm
Web: www.plannedpethoodclinic.petfinder.org

Name: Franklin County Humane Society
Program: **The Pet Pantry**
Phone: 1-540-489-3491
Open: Tuesday through Friday
Hours: 7:45 am-5:30 pm
Go to the Adoption Center for any extra pet foods.

Name: Lake Christian Ministries
Program: **Pet Food/Bedding**
Contact: Any Staff
Location: 13157 South Old Moneta Road
P.O. Box 695
Moneta, VA 24121
Phone: 1-540-297-3214
Open: Monday, Wednesday & Friday-9:00 am-12:00 pm
Last Tuesday of month - 5:00 pm-7:00pm

PHONE ASSISTANCE

Name: **DPI Teleconnect**
Connect: Any Staff
Phone: 1-877-joindpi
Open: Monday through Friday
Hours: 8:00 am -4:00 pm CST
Web: www.dpiteleconnect.com

Name: **Lifeline/Link Up**
Phone: 1-888-641-8722

Name: **Safelink Wireless**
Phone: 1-800-977-3769
Web: www.safelinkwireless.com (can apply on line)

PRESCRIPTION ASSISTANCE AND INSURANCE

Name: **Franklin County Prescription Drug Discount Card**
Offers an average savings of 20% off the retail price of commonly prescribed drugs.

Location: Pick up a card at the United Way office @
335A South Main Street
Rocky Mount, VA 24151

Name : **MERK Patient Assistance Program**
Phone: 1-800-727-5400
Web: www.merkhelps.com

Name: **Famis-Low Cost Insurance for Children**
Contact: Gayle Clary
Phone: 1-855-242-8282
Web: www.coverva.org

REHABILITATIVE/THERAPY

Name: **Unbridled Change**
Location: P.O. Box 157
Boones Mill, VA 24065
Phone: 1-540-334-2171
Fax: 1-540-334-2173
Email: info@unbridledchange.org
Web: www.unbridledchange.org

Name: **Healing Strides of Virginia**
Location: 672 Naff Road
P.O. Box 456
Boones Mill, VA 24065
Phone: 1-540-334-582
Email: info@healingstridesofvirginia.org
Web: www.healingstridesofva.org

Name: **Children Assistive Technology Service (C.A.T.S.)**
Location: 3579 Kemp Ford Road
P.O. Box 121
Union Hall, VA 24176
Phone: 1-540-493-2285
Email: atdevicesforkids@shentel.net
Web: www.atdevicesforkids.org

SENIOR SERVICES

Name: **CONTACT of Martinsville**
Contact: Any Staff
Phone: 1-276-638-8980
Open: Sunday through Saturday
Fax: 1-276-632-6133
Web: www.contactmartinsville.org

Name: **Franklin County Department of Aging**
Contact: Amanda Carter
Location: 295 Technology Drive (Essig Center)
Rocky Mount, VA 24151
Phone: 1-540-483-9238
Email: Amanda.carter@franklincountyva.gov
Web: www.franklincountyva.gov/agin-serv

Name: STEP, Inc.
Program: **Senior Meals**
Contact: Tammy Bowles (Franklin County)
Location: 200 Dent Street
Rocky Mount, VA 24151
Phone: 1-540iv-483-5142 ext.3030
Open: Monday through Friday
Hours: 8:30 am -4:30 pm
Email: tammy.bowles@stepincva.com

Name: Virginia's Resource for Health & Aging
Program: **Senior Navigator**
Contact: Any Staff
Phone: 1-804-827-1280
Toll-Free: 1-866-393-0957
Web: www.seniornavigator.org

Name: **Southern Area Agency on Aging**
Contact: Any Staff
Phone: 1-276-632-6442
Toll-Free: 1-800-468-4571
Web: www.southernaaa.org

SHELTER

Name: Franklin County Family Resource Center
Program: **Domestic Violence Emergency Shelter**
Contact: Any Staff
Phone: 1-540-483-5088- Main Office Case Manager-Monday -Friday
HOTLINE: -1-540-483-1234 for Crisis Worker
Hours: 24/7
Web: www.franklincountyva.org/shelter

Name: **Rescue Mission Homeless Shelter for Men, Women & Families**
Contact: Any Staff
Phone: 1-540-343-7227
Location: 402 4th Street, SE
Roanoke, VA 24013
Web: www.rescuemission.net

Name: **Salvation Army**
Contact: Beth Wooten
Phone: 1-540-483-1775
Location: P.O. Box 161
Glade Hill, VA 24092
Hours: Monday, Wednesday and Friday-8:30 am -5:00 pm
Leave a detailed message.

DAY SHELTER

Name: **Roanoke Area Ministries (RAM House)**

Contact: Any Staff

Phone: 1-540-345-8850

Location: 824 Campbell Ave SW
Roanoke, VA 24016

*Homeless individuals and families

Web: www.raminc.org

Name: **Samaritan Inn**

Contact: Any Staff

Phone: 1-540-343-1447

Location: 543 Salem Avenue, SW #A
Roanoke, VA 24016

SHELTER SERVICES ONLY

Name: **Roanoke City Homeless Assistance Team (HAT)**

Contact: Any Staff

Phone: 1-540-853-1715

Location: 339 Salem Avenue
Roanoke, VA

*Provides outreach services and case management to homeless individuals and families in need.

TRANSPORTATION

Name: **Department of Medical Assistance Services**
Contact: Any Staff
Phone: Provider Helpline: 1-800-552-8627 (In State)
1-804-786-6273 (Out of State)
Recipient Helpline: 1-804-786-6145
Open: Monday through Friday
Hours: 8:00 am-5:00 pm
Web: www.dmas.virginia.gov/tra-transportation_services.htm

Name: **Helping Hand Transit**
Contact: Any Staff
Location: 195 Needmore Lane
Floyd, VA 24091
Phone: 1-540-808-9847
Fax: 1-540-745-2306
Email: markcoxorg@yahoo.com
Web: www.helpinghandtransit.com

Name: **Ferrum College-Ferrum Express**
Contact: RADAR
Location: Bus Stop ----Stanley Library Parking Lot
Phone: 1-800-964-5707
Web: www.ferrum.edu/student_links/ferrum_express.html

Name: **Southern Area Agency on Aging**
Contact: Mobility Management-Brooks Jones
Location: Martinsville, Franklin, Patrick, Danville and Pittsylvania Counties.
Phone: 1-276-632-6442
Email: bjones@southernaaa.org
Web: www.mile1.net

Name: **Franklin County Department on Aging**
Phone: 1-540-483-9238
Hours: 6:30 am-4:00 pm-Prefer appointments to be made before 1:00 pm
Applicant must be pre-interviewed and be a minimum of 60 years old.
Please provide as much advance notice as possible for needed ride.
Rides will be provided to physician's appointments and dialysis.

Name: **Road to Recovery**

Phone: 1-540-774-2716 or 1-800-ACS-2345

*For transportation for cancer patients for treatments.

Name: **Bedford Ride**

Phone: 1-540-587-3315

Open: 8:30 am-4:00 pm- Prefers appointments to be made before 1:00 pm

*Applicant must pre-register and be interviewed

Two-business days notice is needed to arrange rides. Rides will be provided to a physician's office, social services offices, Social Service Administration, cancer treatments, and grocery shopping (as time allows-medical appointments come first. No age requirement, but will not take young children. Cost based on a sliding scale fee.